

22.07.2026 pos.vila.
provlje, shkup

Dear Sir/Madam,

amended as follows:

Section in the Request for Proposals Document	Requirement in the Request for Proposals Document, issued on 2026/06/15 (as amended by Amendment No. 1 and Amendment No. 2)	AMENDMENT No. 3 to the Request for Proposals Document, issued on 2026/07/21
Annex 1 - Technical Specifications Section 4.4 - System Inventory Table (Supply and Installation Cost Items), Sections B, C and D Row 1.3 - Server Equipment (delivery and installation)	Current requirement: In row 1.3 - Server Equipment (delivery and installation), the quantity is indicated as “_”.	The existing quantity indicated in row 1.3 - Server Equipment (delivery and installation) is deleted and replaced with the following: Quantity: 2
Annex 1 - Technical Specifications Section 2.4.1 - Database Server (RDBMS)	Current provision: No corresponding paragraph is included after the paragraph ending with the words: “...without requiring external data transformations.”	In Section 2.4.1 - Database Server (RDBMS) of the Technical Specification, after the paragraph ending with the words: “...without requiring external data transformations.” the following new paragraph is added: “The analytical, reporting, ETL, machine learning and data warehouse capabilities described in this section may be provided either natively by the proposed RDBMS or through an integrated combination of the proposed RDBMS and the corresponding BI, ETL, analytical and data warehouse components, provided that the overall solution satisfies all mandatory functional and performance requirements.”
Section IX - Special Conditions of Contract (SCC) F. Guarantees and Liabilities SCC applicable to GCC Clause 29.1	Current provision: The Supplier shall be responsible for remedying any defects, deficiencies, or failures in the System identified during the Warranty Period, in accordance with the Contract. The Supplier shall respond to and resolve defects within the following timeframes: (i) Critical defects (system unavailable or major functionality failure): response within 4 hours, resolution within 24 hours; (ii) Major defects (significant functionality affected): response within 8 hours, resolution within 3 working days; (iii) Minor defects: response within 2 working days, resolution within 10 working days. The Supplier shall ensure that all defects are tracked, reported, and resolved in accordance with the service and support procedures defined in the Contract. Failure to meet these requirements may result in the application of contractual remedies, including withholding of payments in accordance with GCC Clause 12.6.	The existing SCC applicable to GCC Clause 29.1 is deleted and replaced with the following: The Supplier shall be responsible for remedying any defects, deficiencies, or failures in the System identified during the Warranty Period, in accordance with the Contract. The Supplier shall respond to and resolve defects within the following timeframes: (i) Critical defects (system unavailable or major functionality failure): response within 1 hour, resolution within 8 hours; (ii) Major defects (significant functionality affected): response within 2 hours, resolution within 24 hours; (iii) Minor defects: response within 4 hours, resolution within 2 business days. The Supplier shall ensure that all defects are tracked, reported, and resolved in accordance with the service and support procedures defined in the Contract. Failure to meet these requirements may result in the application of contractual remedies, including withholding of payments in accordance with GCC Clause 12.6.

Legal effect and precedence. This Amendment No. 3 forms an integral part of the RFP Document. In the event of any inconsistency between this Amendment No. 3 and the RFP Document, Amendment No. 1, or Amendment No. 2, this Amendment No. 3 shall prevail to the extent of the inconsistency. Amendment No. 1 and Amendment No. 2 remain in full force and effect except to the extent expressly modified by this Amendment No. 3.

All other terms and conditions of the Request for Proposals Document remain unchanged.

Yours sincerely,
Project Director
Anita Pavlovska

A handwritten signature in blue ink, consisting of a stylized 'A' followed by a horizontal line and a small flourish.